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Dr Pan's primary research focuses on the recursive interaction of organizations and information technology (enterprise systems), with particular emphasis on organizational issues such as work practices, culture, structures, decision-making, change, and strategy implementation, which often require qualitative research methods. Specifically, he is interested in understanding the complex issues related to the adoption, implementation and use of enterprise systems within organizations.

His research work are published/forthcoming in *IEEE Transaction on Engineering Management* (IEEE TOEM); *Journal of the American Society for Information Systems and Technology* (JASIST); *IEEE Transactions on Systems, Man, and Cybernetics* (IEEE SMC); *IEEE Transactions on Information Technology in Biomedicine* (IEEE T-ITB); *Journal of Academy of Marketing Studies* (JAMS); *Communications of ACM* (CACM); *Information and Organization* (I&O); *Journal of Strategic Information Systems* (JSIS); *Journal of Organizational Computing and Electronic Commerce* (JOCEC); *European Journal of Information Systems* (EJIS); *Decision Support Systems* (DSS); *Journal of Operational Society* (JORS); *International Journal of Enterprise Information Systems* (IJEIS); *Journal of Information and Knowledge Management* (JIKM); and *Journal of Knowledge Management*.

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