

Contents

Foreword	v
Preface	vii
Part I: Decision Making, Decision Support Systems, and Fuzzy Sets.....	1
1. Decision Making	3
1.1 Decision and Decision Makers.....	3
1.2 Decision Making Process.....	5
1.3 Problem Modelling and Optimisation	10
1.4 Computerised Decision Support.....	13
2. Multi-Objective and Multi-Attribute Decision Making	17
2.1 Criteria, Objectives, and Attributes.....	17
2.2 MODM Models.....	19
2.3 MODM Methods.....	21
2.3.1 Classifications	21
2.3.2 Weighting method.....	25
2.3.3 Goal programming	25
2.3.4 A case-based example	28
2.4 MADM Models.....	29
2.5 MADM Methods.....	31
2.5.1 TOPSIS	32
2.5.2 AHP.....	34
2.5.3 A case-based example	35
2.6 Summary	37
3. Group Decision Making	39
3.1 Decision Groups.....	39
3.2 Characteristics.....	40
3.3 Models.....	42
3.4 Process	44
3.5 Methods.....	46
3.6 Group Support Systems and Groupware	49
3.7 Summary	51
4. Decision Support Systems.....	53
4.1 Concepts.....	53
4.2 Characteristics	55

4.3	Types	56
4.4	Multi-Objective DSS	59
4.5	Multi-Attribute DSS	63
4.6	Group DSS	65
4.7	Intelligent DSS	67
4.8	Web-Based DSS	70
4.9	Components	73
4.10	Summary	75
5.	Fuzzy Sets and Systems	77
5.1	Fuzzy Sets	77
5.1.1	Definitions	77
5.1.2	Operations and properties	79
5.1.3	Decomposition theorem and the extension principle	80
5.2	Fuzzy Relations	81
5.3	Fuzzy Numbers	83
5.4	Linguistic Variables	87
5.5	Fuzzy Linear Programming	89
5.5.1	Zimmermann's model	90
5.5.2	Fuzzy parameters	91
5.6	Summary	91
Part II:	Fuzzy Multi-Objective Decision Making	93
6.	Fuzzy MODM Models	95
6.1	A Problem	95
6.2	Fuzzy Parameter-Based MOLP Models	97
6.2.1	A general FMOLP model	97
6.2.2	An FMOLP _{α} model	100
6.3	Solution Transformation Theories	102
6.3.1	General MOLP transformation	102
6.3.2	Weighted MOLP transformation	111
6.3.3	Constrained MOLP transformation	114
6.3.4	Weighted maximum MOLP transformation	116
6.4	Fuzzy Multi-Objective Linear Goal Programming Models	119
6.5	Summary	121
7.	Fuzzy MODM Methods	123
7.1	Related Issues	123
7.2	Fuzzy MOLP	126
7.2.1	Method description	126
7.2.2	A numeral example	130
7.3	Fuzzy MOLGP	136
7.3.1	Method description	137

7.3.2	A numeral example	141
7.4	Interactive FMOLP	146
7.4.1	Method description.....	146
7.4.2	A numeral example	152
7.5	Summary	159
8.	Fuzzy Multi-Objective DSS	161
8.1	System Configuration.....	161
8.2	System Interface	163
8.3	A Model-Base and Model Management	164
8.4	A Method-Base and Solution Process	167
8.4.1	Fuzzy MOLP.....	167
8.4.2	Fuzzy MOLGP	167
8.4.3	Interactive FMOLP	170
8.5	Case-Based Examples	173
8.6	Summary	185
Part III:	Fuzzy Group Decision Making	187
9.	Fuzzy MCDM	189
9.1	A Problem	189
9.2	Models.....	193
9.3	Fuzzy TOPSIS.....	194
9.4	Fuzzy AHP	196
9.5	A Hybrid Method	197
9.6	Case-Based Examples	200
9.7	Summary	206
10.	Fuzzy Group Decision Making	207
10.1	The Rational-Political Model.....	207
10.2	Uncertain Factors	210
10.3	An Intelligent FMCGDM Method	212
10.4	A Case-Based Example.....	217
10.5	Summary	226
11.	A Web-Based Fuzzy Group DSS	229
11.1	System Features	229
11.2	System Configuration.....	231
11.3	System Working Process.....	233
11.4	Case-Based Examples	235
11.5	Summary	246
Part IV:	Fuzzy Multi-Objective Group Decision Making	247
12.	Multi-Objective Group DSS.....	249

12.1	Frameworks.....	249
12.2	Multi-Objective Based Aggregation Methods.....	252
12.2.1	Average solution method	252
12.2.2	Weighting objective method	255
12.2.3	Weighting member method.....	258
12.2.4	Ideal solution method.....	260
12.2.5	Solution analysis method	262
12.3	An Intelligent MOGDSS.....	263
12.4	Design of the Intelligent Guide Subsystem.....	265
12.4.1	Knowledge acquisition process.....	265
12.4.2	Characteristics analysis models.....	266
12.4.3	Novice and intermediate modes	267
12.4.4	Logical connectivity and characteristics	268
12.4.5	Questions and responses.....	269
12.4.6	Inference process.....	270
12.5	Implementation	272
12.5.1	The MODM method subsystem	272
12.5.2	The intelligent guide subsystem.....	274
12.5.3	The group subsystem.....	277
12.6	Summary	279
13.	Fuzzy Multi-Objective Group DSS	281
13.1	A Decision Method	281
13.2	System Configuration.....	285
13.3	System Interface.....	286
13.4	A Case-Based Example.....	288
13.5	Summary	298
Part V:	Applications	299
14.	Environmental Economic Load Dispatch.....	301
14.1	The Problem.....	301
14.2	A Fuzzy Dynamic Model	302
14.3	A Transformation Method.....	303
14.4	A Solution Technique	305
14.5	A Case Study.....	307
14.6	Summary	312
15.	Team Situation Awareness.....	313
15.1	Situation Awareness.....	313
15.2	Uncertainty, Inconsistency, and Distributed Environment.....	314
15.3	A Case-Based Example.....	316
15.4	Summary	322

16. Reverse Logistics Management.....	323
16.1 Reverse Logistics Chain.....	323
16.2 Characteristics of Decision Making in the Reverse Logistics	325
16.3 A Multi-Stage Multi-Criteria Decision Support Model	329
16.4 A Case Study.....	331
16.5 Summary	339
Appendix A User Manual on FMODSS	341
Appendix B User Manual on FGDSS	355
Bibliography	361
Abbreviation	385
Index	387